

Question	Answer
<p>What is meant by Adjustable Warnings-This feature would allow UTOPIA to customize the alerts/warnings</p>	<p>If call center sends tickets, warning level is set by the call center. UTOPIA may want to adjust the warning levels for VIP situations. A tag, or some other method could work that would help UTOPIA identify and sort higher priority tickets.</p>
<p>Will there be an RFP (Request for proposal)</p>	<p>There will not be an RFP. We have listed and prioritized the features we are looking for. We understand that</p>
<p>In 1.3 you have requested for business viability information. we are a private company and do not divulge financial information to others without NDA. Can we take this up if we are selected? Else</p>	<p>if applicant does not want to divulge financial information without an NDA, applicants will need to provide NDA form at time of submittal.</p>