



# BEEHIVE BROADBAND

## SERVICES SUMMARY

### INTERNET

#### How much does it cost?

- Residential service up to 250Mbps for \$34.95 a month.
- Residential service up to 1Gbps for \$49.95 a month.
- Download and upload speeds are symmetrical.
- No data caps.
- Beehive does not require a contract.
- In addition to Beehive's monthly service fee, a monthly fee is charged for use of the UTOPIA network and will be charged by UTOPIA or your city.

#### What options do you have?

- For the optimal experience, you have the option to rent a High-End router with Managed Wi-Fi service from Beehive Broadband!
- With a Beehive router, Beehive can apply updates, remotely measure router health and track down sources of interference that may disrupt your Wi-Fi signal. If the device gets old or malfunctions, we will replace it with an equal or newer model (if available) at no additional cost to you. A Beehive router comes with an app that you can use to control your device even when away from home. The router has some basic parental controls to limit internet access per device. You also have an option to upgrade to enhanced parental controls and security features to help better protect your family and devices from digital threats.
- The cost to lease a router from Beehive for data and/or phone is a one-time fee of \$40 and a monthly charge of \$5.
- Wi-Fi Mesh Extenders available to rent for a one-time fee of \$40 and a monthly charge of \$5 per extender.
- If you would like to purchase your own router, Beehive recommends one that is at least 1-Gig capable with 802.11AC or 802.11AX Wi-Fi built-in.
- If you purchase your own router, Beehive will not be able to support or troubleshoot the device.

### DIGITAL VOICE

(VOIP / HOME TELEPHONE SERVICE)

#### How much does it cost?

- \$19.95 + taxes & fees + a one-time \$40 provisioning fee.
- If a router is not leased from Beehive for internet service then a \$5 monthly fee for equipment will be added to your account.

#### What options do you have?

- Let Beehive know your preference to either receive a new phone number or keep an existing one.
- Complete a Letter of Authorization to keep an existing number and Beehive can request the port from the current phone company.
- Let Beehive know your preference to list phone numbers in public directories.
- Beehive doesn't provide you with a phone, your own home phone will be plugged into Beehive's equipment.

# BEETV

## How much does it cost?

### Packages

- Basic Package for \$39.95 a month
- Family Package for \$84.95 a month
- Entertainment Package for \$99.95 a month
- Total Package for \$149.95 a month – includes all available channels.

### Premium channel add-ons

- HBO \$17 a month
- Cinemax \$15 a month
- Starz/Encore \$14 a month
- Showtime \$11 a month
- Spanish Tier \$10 a month
- NFL Redzone \$5 a month

### BEEtv Cloud DVR

- 100 Hours Included with any Package
- 300 Hours \$8 a month
- 500 Hours \$14 a month

### Streaming Devices at the Same Time

- 3 concurrent streams included with any Package
- 5 concurrent streams for \$8 a month
- 10 concurrent streams for \$14 a month

## What options do you have?

- BEEtv is available to Beehive internet customers through a downloadable app and a compatible device, including the Amazon Fire Stick and Apple TVs! For an up-to-date list of compatible devices please visit [beehive.net/tv-service/](http://beehive.net/tv-service/).
- BEEtv can also be streamed through any device with your web browser at home or DVR recordings on the go.
- From the BEEtv app, you can watch live TV or use a cloud-based DVR to record up to 500 hours of programming.
- With any BEEtv package, you also get access to Watch TV Everywhere (wTVE). wTVE gives you the use of channel and network specific apps as long as the channel is included in your BEEtv channel line-up package.

### If any Beehive Broadband equipment is used

The customer must provide a \$100 deposit OR provide the account owner's social security number and birthdate. If service is canceled, the customer must return the equipment to Beehive Broadband within 7 business days to avoid additional charges. The deposit will be applied to any unpaid balance or returned to customer within 4-6 weeks from the time of cancellation.

### General information about UTOPIA

- UTOPIA is the owner of the fiber infrastructure and Beehive Broadband is an Internet Service Provider (ISP) on the UTOPIA network.
- With Beehive Broadband, you don't need a contract. Service with Beehive is month-to-month. However, UTOPIA may require a contract.
- Beehive provides devices or equipment via mail to the customer with instructions.
- A Beehive Technician can come to your home and help install; however, a truck roll and an installation fee apply.

