



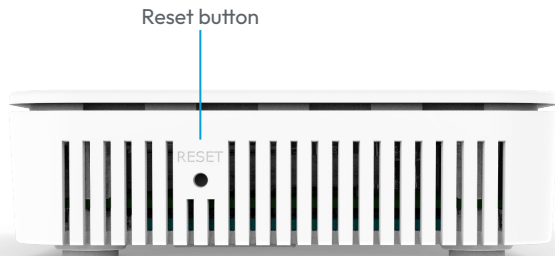
**XG**

XGX-B

Installation Guide

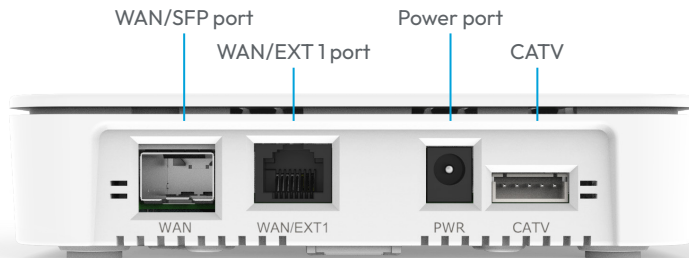
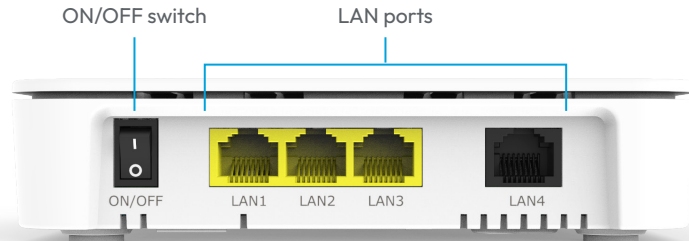


## Button & port overview



### Reset button (recessed)

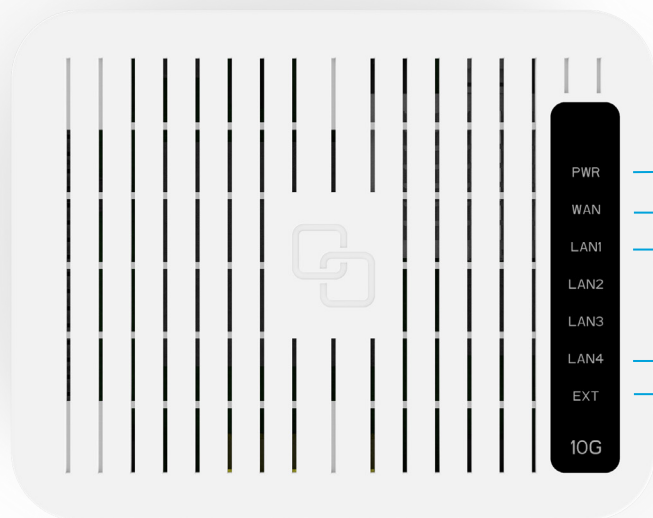
Reset – press 5 seconds and release



### ON/OFF switch

Power ON or OFF – switch device ON or OFF

## LED overview



### Power (PWR)

Green – system ok  
Red – boot failed  
Off – power off

### WAN

Green – 10Gb link established  
Yellow – 1Gb link established  
Off – no WAN connected

### LAN

Green – 1/10Gb link established  
Green (blinking) – indicate traffic  
Yellow – 100Mb link established  
Yellow (blinking) – indicate traffic  
Off – no LAN connected

### EXT

Green – 2,5Gb link established  
Green (blinking) – indicate traffic  
Yellow – 100Mb/1Gb link established  
Yellow (blinking) – indicate traffic  
Off – no WAN connected

# Installation guide

## Box contents

- Genexis XG (active device)
- Power adapter
- RJ45 Network cable
- Label (self-adhesive)

## Label position

The product label is positioned on the back of the active device.

## Preparation

Ensure there is a power socket within reach of where the device is being installed and that the product is close to your broadband outlet, alternatively, at your computer.

## Setting up the XG

1. Install the SFP into the SFP cage marked WAN, or connect an RJ45 network cable in the port marked WAN/EXT1.
2. Connect the supplied power adapter to the XG and plug the adapter into a power socket.
3. Switch the ON/OFF switch.
4. The colored LED of the power/status will start blinking. Please wait for 2 minutes for the this process to complete.
5. Depending on the operator the device may need to update your user profile. This might take 10 minutes. Do not turn off the power meanwhile.
6. If your personal device is connected properly with the LAN port, the power LED, WAN and LAN LEDs will have a fixed green color.

Your XG is now installed!

# Troubleshooting

## Is the Power (PWR) indicator LED off?

- Check if the device is properly connected to the power adapter.
- Check if the power adapter is connected to an electrical outlet.
- Check if the device is turned on - the ON/OFF switch should be in 'ON' state.
- If the device is properly connected and turned on, the Status indicator LED should turn green after a while.

## Is the Power (PWR) indicator LED red?

Contact your service provider.

## Is the WAN indicator LED off?

- Check the connection of the RJ45 cable to the WAN port (depending on the WAN interface you are using).
- If the WAN indicator LED is off, please contact your service provider.

## Reset the device

The reset button resets the device to factory settings. You can press this button with a small pin or paperclip. See chapter 'Button overview' to locate the pinhole. Press and release the button for more than 5 seconds.

## EU Declaration of Conformity

Hereby, Genexis Netherlands B.V. declares that the product XGX-B is in compliance with Directives 2014/30/EU, 2014/35/EU, 2011/65/EU and Delegated Directive 2015/863.

The full text of the EU declaration of conformity is available at the following internet address: <https://genexis.eu/red/xgx-b>

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Maarten Egmond, CTO

**Place of issue  
issue**

Eindhoven  
The Netherlands

**Date of**

2024-01-29

# People deserve fiber.

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<https://genexis.eu/product/xg-series/downloads/>

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